

COMPANY
PROFILE

—
2016/17

TOUCHSOFT IT SOLUTIONS

Professional ICT Company



2006/219340/23

Contents

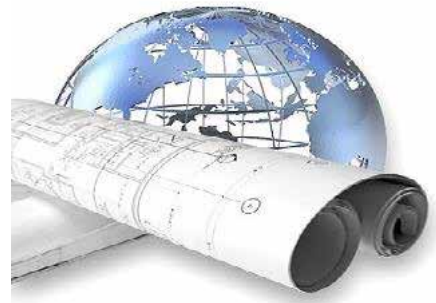
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We are the innovative ICT company

Our passion for technology is matched only by our clients in the definition, analysis and resolution of the business challenges which face them

In an increasingly competitive market we pride ourselves in our ability to extend the value we provide our clients far beyond their investment, through innovative software design, cutting edge technologies

Quality is the priority of what we do in our business through the process. The key of success in business is to love what you do & do what you love.



VISION & MISSION

Our Mission is to provide the best quality IT products and services to all our clients, treat them with respect and ensuring that all their needs are met with security.

Our vision is to be local and global competitive by providing all IT related services and products. Therefore creating jobs and alleviate to a certain extent the unemployment predicament.

Our Company

We are a company that have grown as a big brand digital solution business. We love what we do & we want to build a significant business. We are Touchsoft IT Solutions

ABOUT US

Touchsoft IT Solutions is a wholly BBEE company, founded by Mr Magic Nxumalo in 2006, with his many years of experience in the ICT Industry that spans more than 12 years. With the primary focus on IT projects. Since then, we have grown to offer complete ICT Solutions for medium to large organisations in South Africa and sub-Saharan Africa. With offices based in Gauteng, Mpumalanga and Limpopo, our team is made up of the best ICT professionals in the industry, with over 60 years collective experience between them.

WHAT WE DO

This, combined with the strategic partnerships that we have formed with leading technology brands, such as DimensionData, HP,Dell, RedHat Linux, Invent, Microsoft, Symantec, Kyocera and Telkom, to name a few, has positioned us as being on the leading edge of ICT Outsourcing and ICT Infrastructure Services. Our diverse services aim to improve business efficiencies through advanced technology and include Hardware and Custom Software Development, Graphics Design, Web Mobile Design & Development, e-marketing Computer Networking, Telecommunications, Server Hosting, ICT Support and even Security.



Professional
Staff



Timeline
Management



Technology
Innovation



Our value
is to create
professional
work & talent.

Managing Director Statement

MAGIC NXUMALO

INTO THE FUTURE

We always try to give more value & innovation to our clients with more creative & efficient solutions than they could think of.

As the world has become increasingly digital, the business landscape has changed dramatically. Customers today need business insights and thought leadership to aid on their journey of business transformation. The ICT sector is currently undergoing changes that have a major impact on companies of every size and in every industry: cloud computing and the mobile solutions that build on them, along with big data combined with social media, are turning existing business models on their heads. These disruptive technologies make completely new demands on ICT.

As trusted partners to our customers we have a responsibility to guide our customers into the future. Transitioning into a digitised world means closing the gap between business and their customers, shifting their focus to remain relevant in an increasingly competitive market.

At Touchsoft, we fully understand the saying “sharing is caring”. We aim to empower disadvantaged communities through a variety of sustainable, impactful and meaningful Corporate Social Responsibility (CSR) initiatives and we feel that this approach empowers those we help to lead their own economic transformation. As a responsible company citizen of South Africa, Touchsoft IT Solutions aims to uplift and empower disadvantaged communities in the areas where we operate. We approach these tasks through a variety of sustainable, impactful and meaningful CSR initiatives.

Dr Thabo Mosala



“If you are looking for a company who cares about your company then I would recommend Touchsoft IT Solutions every time”



Company History



Current Employees

12 employees



Project Done

385 projects



Corporate Office

3 branch office

11 years grown as an innovative company.

2006-2007

The company was established & grow.

Baby Touchsoft is born in 2006

2008-2009

Have 30 clients & 50 projects done.

Our clientele starting to grow

2010-2011

Partnered with corporates.

Touchsoft signs partnership agreements with Dimension Data, Ubuntu Technologies, Huawei, Microsoft

2012-2014

Wins FARA(AU), CCARDESSA(SADC) AWARDS

Touchsoft was one of seven out of 3000 entrants to be awarded the FARA(AU) CCARDESSA(SADC) award for an information system AMES(Agriculture Market Information System) that enable users in Africa to conduct agri business via the app.

2015-2017

Have total 12 employee & 3 offices in 3 provinces.

Touchsoft now operates in 3 provinces, Mpumalanga, Gauteng and Limpopo, our company ethics code ensures that you get the same professional quality service regardless of the geo-location. We'll be launching mzapp, an app to connect S.A business sector.

Our People

PEOPLE ON BOARD

You know our name. But what about the people behind

Touchsoft and the skills and experience we offer your business? Building and supporting the best products in the industry can't be done without the best team. Every one of our team members brings a unique set of skills and experience to the company and while we are very diverse, we all share the same passion and enthusiasm for creating groundbreaking products that meet your needs.

ICT COMPANY

We work with awesome people. Every project we take on is useful and makes the world a better place.

Simple is beautiful. Simple is clear. Simple is effective. We cut through the clutter and get to the point.

We believe in each other and in every project we take on. We dwell in possibility. Your success is our mission.

We love our work. It shines through in every conversation, every line of code, and every brand we build.

We are a
professional
& passionate people
who love what we
work for & who never
stop doing amazing
innovative things.

The Main Team



MAGIC NXUMALO

MANAGING DIRECTOR

The brains, founder of Touchsoft, Magic is a very hands-on, energetic individual who is well-known for his integrity, intelligence, and outright competitiveness



ROBERT SIHLANGU

ADMINISTRATOR/MARKETING

Robert Sihlangu amass a vast knowledge and experience of more than 30 years in admin, sales and marketing, he has managed to build a strong reputation within the S.A industries.



Kgotso Tau

SENIOR DEVELOPER

As head of R&D, Kgotso Tau is responsible for product design and development at all levels, and leads an innovative hand-picked development team. She's been innovating for over 15 years



NHLANHLA NKUNA

SENIOR PROGRAMMER

Responsible for the prolific Touchsoft development department, Nhlanhla Nkuna oversees a diverse team of engineers, technicians, graphic designers, programmers and data administrators. He's been doing it for over 10 years experience



TALENT MAWELA

CUSTOMER SERVICE

Talent Mawela has an abundance of patience and is somehow always smiling. He brings his love of people and problem solving skills to the benefit of the Customer Services team at Touchsoft. Having worked for decade with various stakeholders within the health sector, he brings that human touch that keeps us moving...

Our Services

The best way to give better service is to keep designing & developing.

CONSULTING

You need consulting services that do not focus solely on the applications themselves, but also take your processes and industry-specific imperatives into account.

In the business world, nothing stands still for long. And companies must constantly reinvent themselves if they are to keep pace – they need to regularly review and reengineer their processes,

DEVELOPMENT

Industry experts with extensive experience and a comprehensive skillset, spanning in strategy, organization and technology, develop a made-to-measure plan of action and ICT model for your business. These specialists understand your real-world needs and industry-specific challenges – and can draw on many years' working in the ICT space and countless successful projects.



Touchsoft IT Solutions develops a business-centric, end-to-end ICT strategy aligned with your goals, which can leveraged to create more concrete designs for the application landscape and a service-oriented environment. What's more, you gain an in-depth insight into what exactly you are aiming for, and how you stand to benefit. So you have the information you need to make informed decisions on strategy and individual goals – helping you make the most of your opportunities. Our consultants will work hand-in-glove with you to draw up a roadmap including prioritized work packages, and provide effective support for its implemen-



Clients choose us because we understand South African business, we are experienced, innovative and all our design, hosting and support is 100% on-shore from our local web design head office. We like to keep the web design process personal, simple and streamlined while delivering a fully customised service. In fact we are unique in that we will design until you're happy, we call it our Happiness Guarantee.

DIGITAL EXPERIENCE

Innovative Solutions

Some of the services that we offer



Software Development

We specialise in the development of standard and custom software solutions for Southern African business, corporate and local government sectors. Software applications from Touchsoft Lab are easy to use, innovative and technologically state-of-the art. Based strictly on well-established, best-of-breed main stream technologies, our applications are of industrial strength robustness to ensure that our customers can rely on them day-in, day-out with minimum disruptions to their organisations.



Professional Web Design & Ecommerce


Touchsoft IT Solutions is one of the most skilled full service web design companies in South Africa. Our websites range from informational, brochure style website design all the way to Magento E-Commerce, Church Website Design, or Small Business Website



Corporate Branding

What is your brand? It is more than a logo or business card design. It is the set of perceptions and images that represent your company. How your business is perceived will vastly affect the amount of business and type of clientele you attract. Touchsoft IT Solutions is an experienced and talented local graphic design company. We are passionate about corporate brand design and believe that our branding service will help you make your business everything it can be. It all starts with Touchsoft's brand design services!





We offer more quality services with high maintenance.

Enterprise Cloud & Web

Unlike cloud solutions for consumers, enterprise cloud solutions have a strong focus on security, performance, high availability, and seamless integration. Only at this level are enterprises able to scale their IT resources, even at short notice, in order to reliably adapt them to the actual needs, as the cloud makes the required resources available in the form of infrastructure, platforms, or software-as-a-service. Only a cloud that meets these criteria allows dynamic deployment and versatile use of conventional enterprise applications, such as SAP software or SAP HANA analysis technology. Enterprises thereby gain flexibility and can put additional resources to use at short notice without any major delays.



Hardware Support

Touchsoft IT Solutions's experts are available to tackle your onsite and remote desktop services needs. We provide infrastructure hardware, operating systems, and other software and warranty services for servers, desktops, printers, laptops, routers, switches, and firewalls.

Networking Solutions

Networking Solutions are highly mandatory for success of any organization. At Touchsoft we offer reliable stability and flexibility in our networking solutions; which is coupled with delivering robust performance. We deliver simplistic yet consistent solutions that are flexible and can be moulded in accordance to client requirements. Touchsoft delivers single, scalable and secure IP network and which can be customized based on the changing business needs

Recent Portfolio

Website

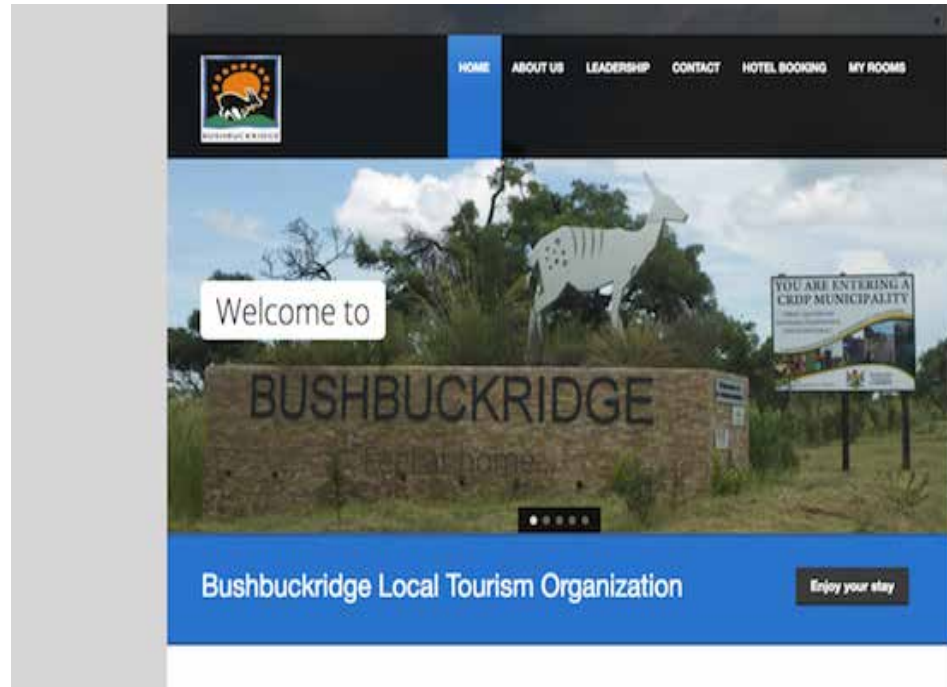
Client : Bushbuckridge Tourism

Type : Tourism

Media : Online Business

Published : 7 September 2018

www.bushbuckridgetourism.co.za



Bushbuckridge Tourism

Corporate Marketing Brand Development

A portal showcasing Bushbuckridge tourism, linking hospitality industry with the booking management system.

Graphics

Client : Delivery Boys

Type : Food & Beverage

Media : Print

Published : 5 October 2016



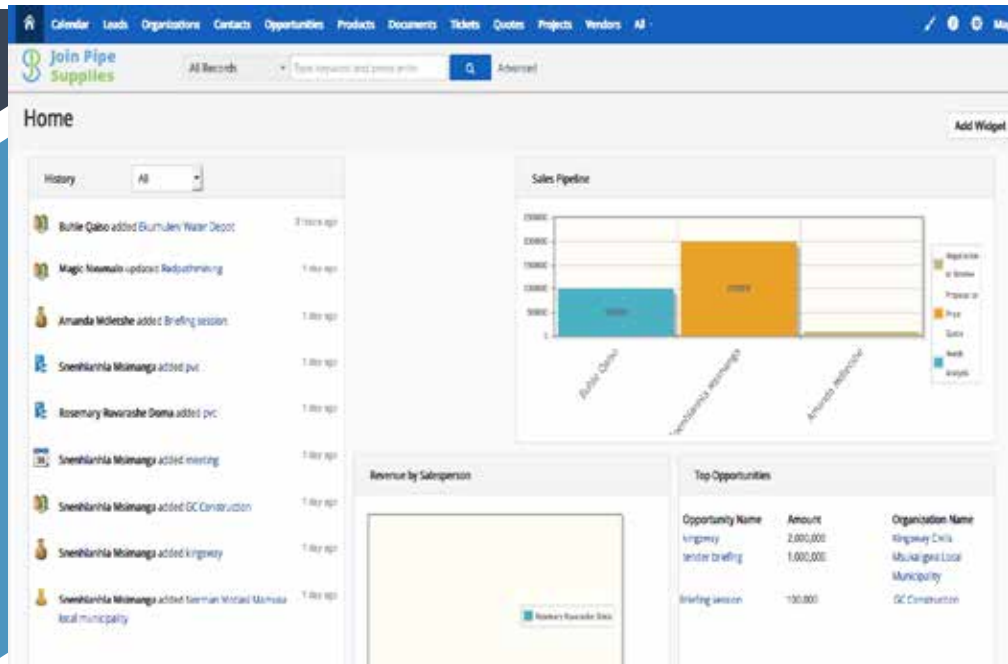
Delivery Boys

Graphic Design & Print

A food delivery company, we designed the art work, print business cards, brochures, pamphlets, billboard.

The Portfolio

CRM



Join Pipe Supplies

Customer Relations Management System(CRM)

A customer relation Management system for Join Pipe Supply

Client : Join Pipes Supply

Type : CRM

Media : Online Business

Published :15 November 2016

www.jpocrm.co.za

Helpdesk

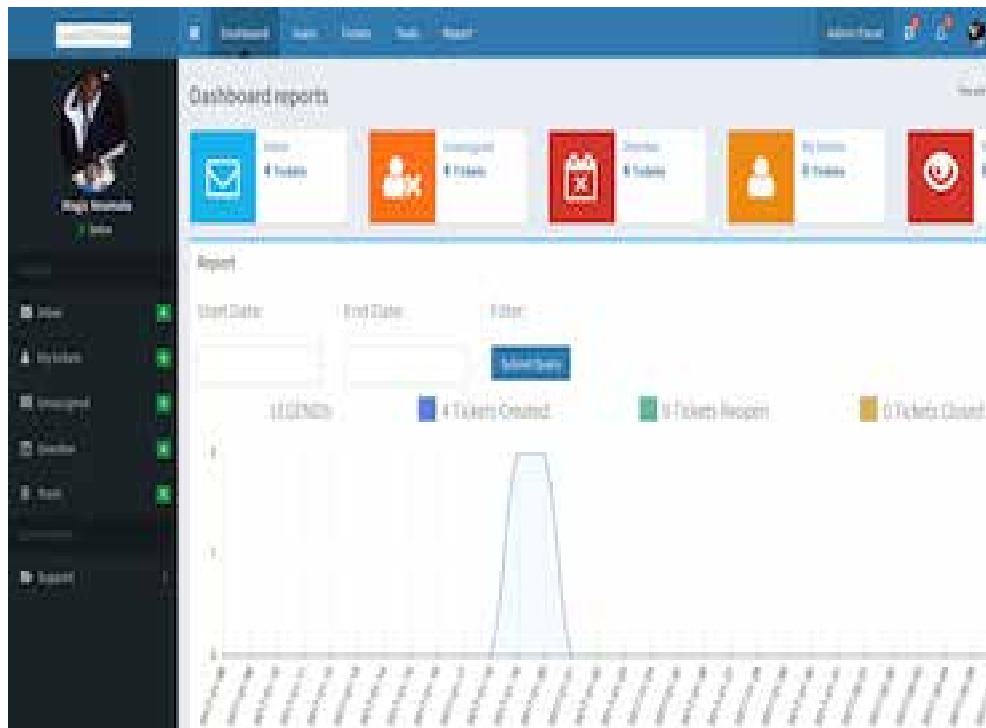
Client : Join Pipe Supply

Type :Customer Service

Media : Cloud Based

Published : 5 December 2016

www.sdesk.co.za



Smartdesk

Helpdesk System

A helpdesk system to assist the company's employees and clients.

The Portfolio

ULTRAVIOLET PRINT

Client : Sweet & Roomys

Type : Public Marketing

Media : Print

Published : 12 Januari 2017

www.portfolio1.com



Sweet & Roomys

Marketing Brand Development

An Ultraviolet print for a candy and sweet shop

ERP

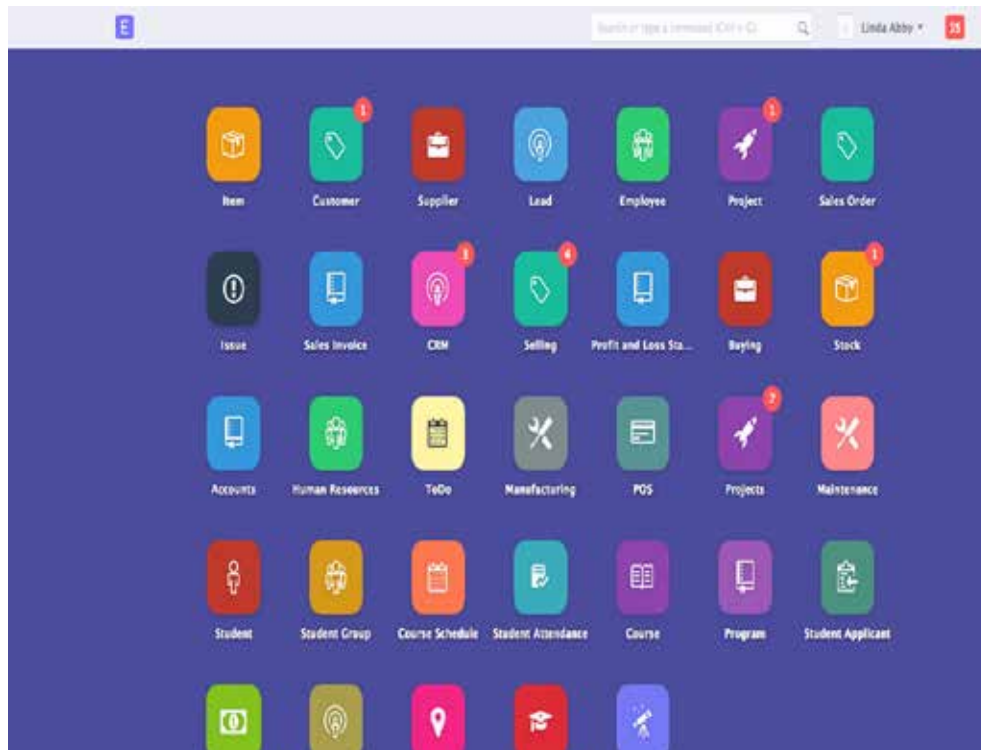
Client : Daybreak Meats

Type : Industrial System

Media : Cloud Based

Published : 15 January 2017

private



Matome Maponya Investments

Industrial System

An erp solution to manage MMI Daybreak products, from the production to the client.

The Portfolio

Website

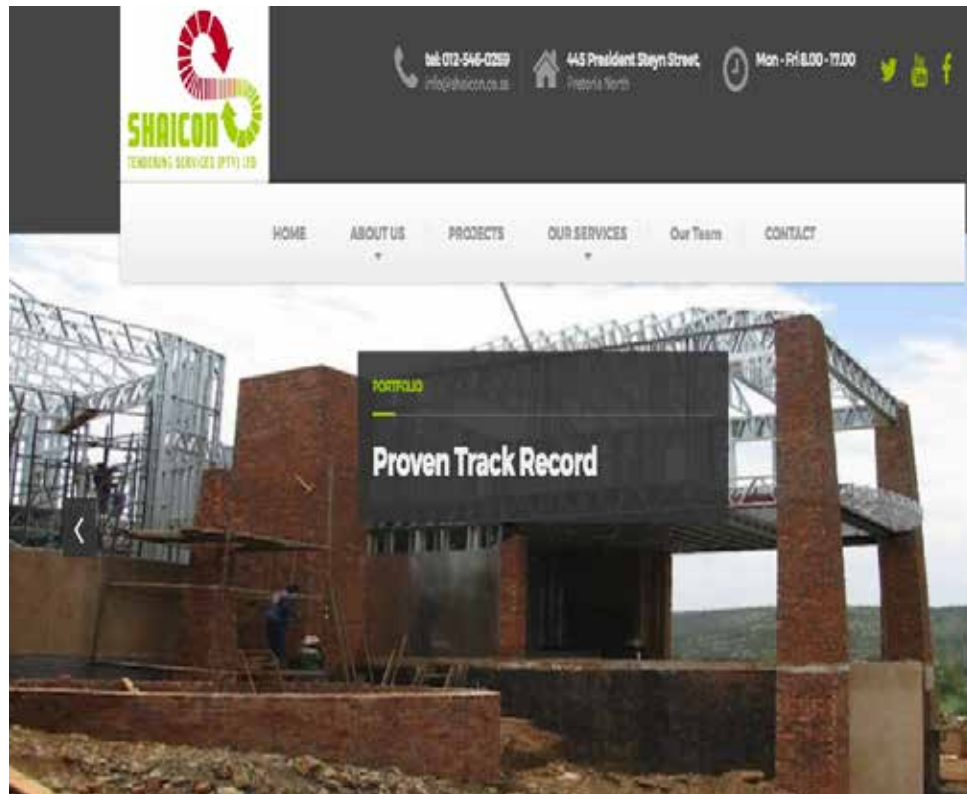
Client : Shaicon

Type : Public Marketing

Media : Online

Published : 22 January 2017

www.shaicon.co.za



Shaicon Construction

Architecture & Industrial Company Design

A website showcasing a construction company's work.

The Portfolio

PRISCA MOKWENA

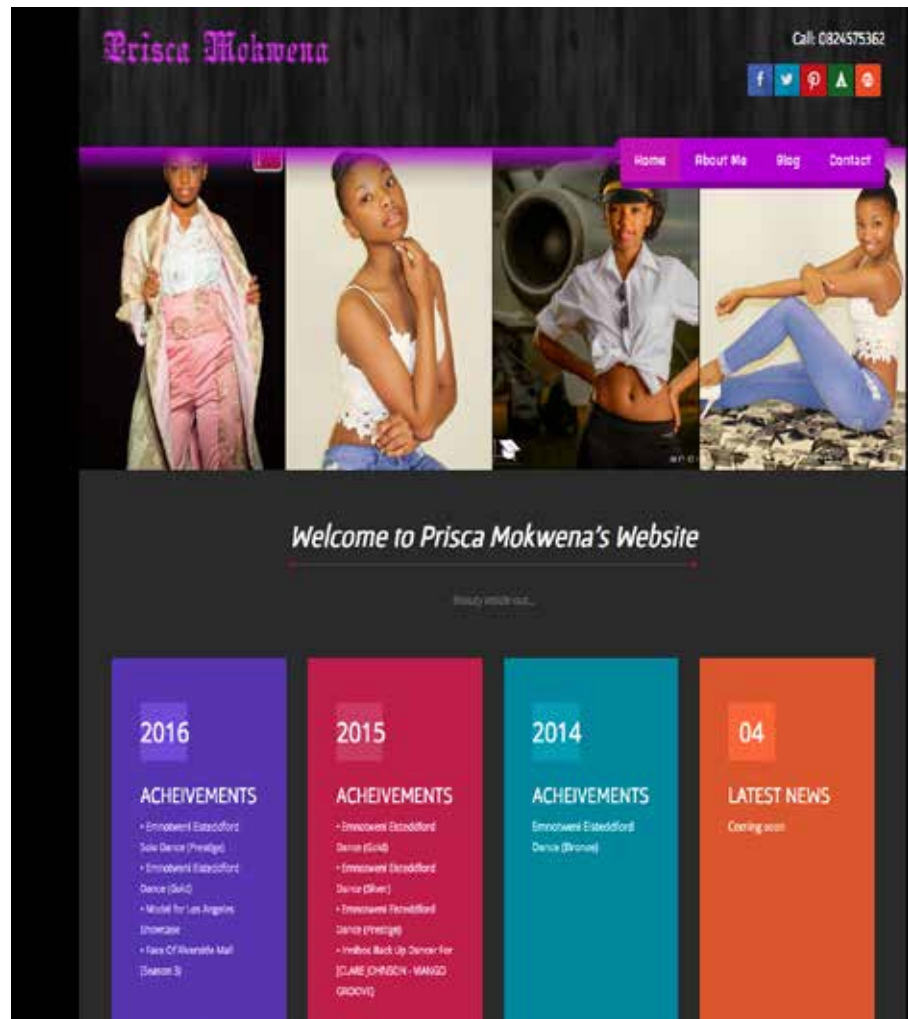
Client : Prisca Mokwena

Type : Modeling

Media : Online

Published : 4 February 2017

www.priscamokwena.co.za



PRISCA MOKWENA

Personal Branding

A website showcasing a model, bookings and awards

The Portfolio

SWEETIE & ROOMYS

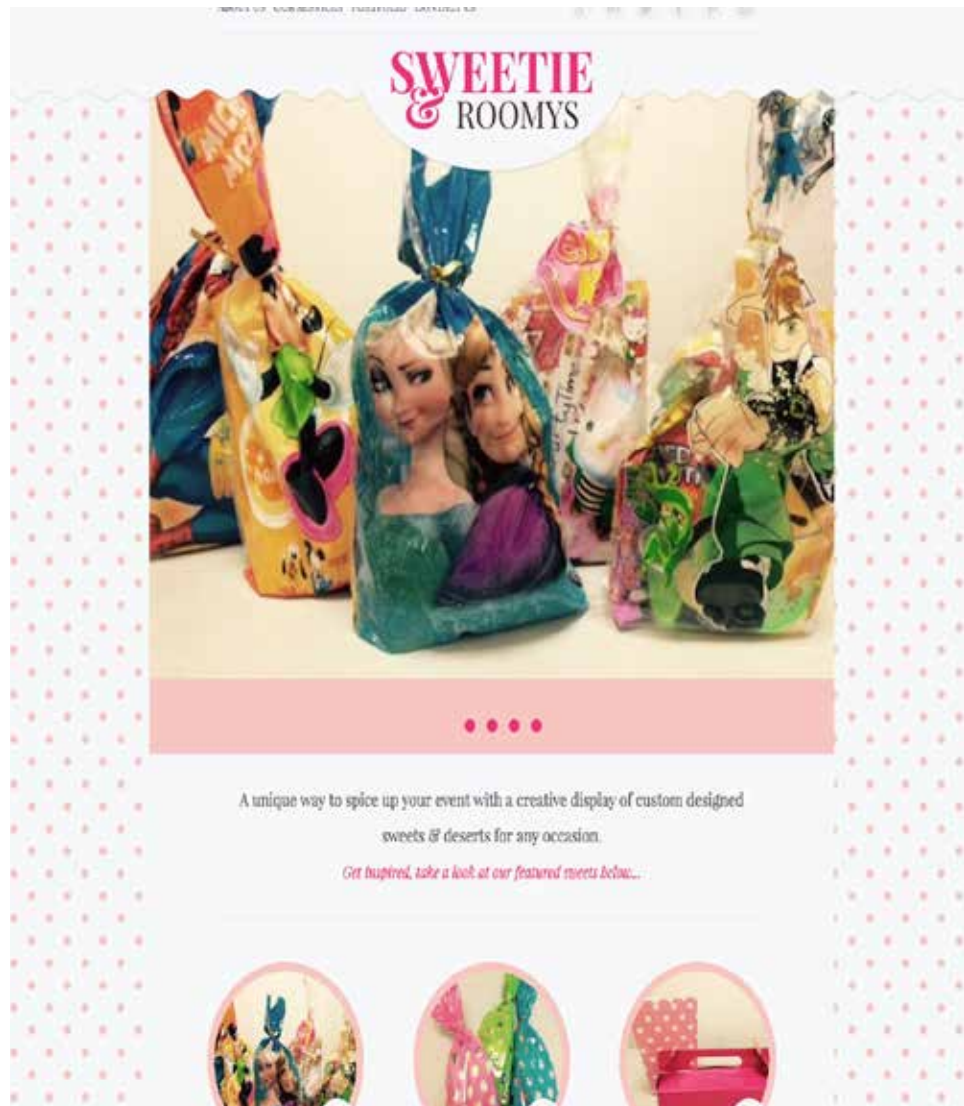
Client : Sweetie & Roomys

Type : Public Marketing

Media : Online Business

Published : 10 February 2017

www.sweetieroomys.co.za



Sweetie & Roomys

Marketing Brand Development

A candy & sweet shop website showcasing various products

The Portfolio

SESHEGO CRETE

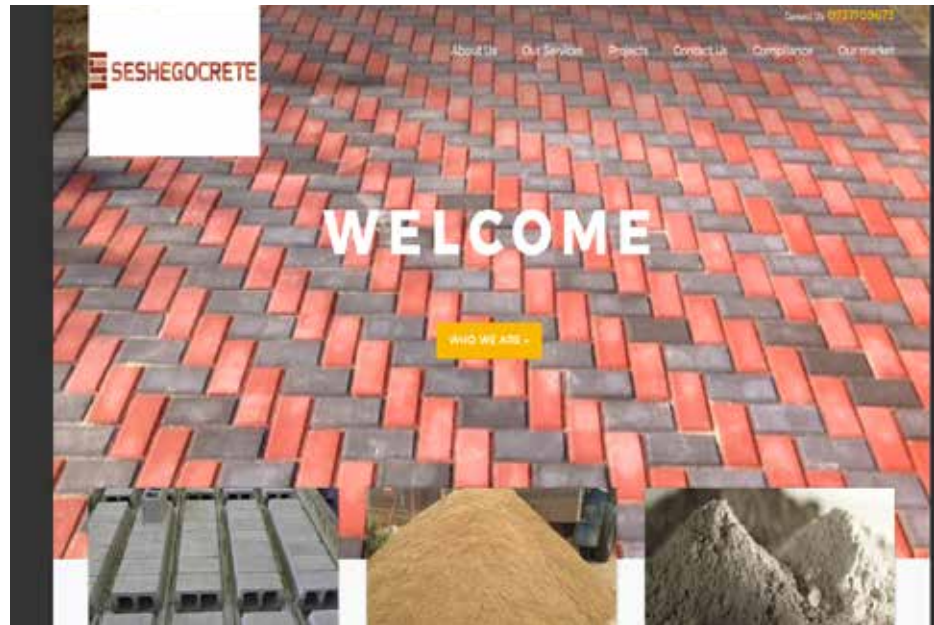
Client : Seshego Crete

Type : Public Marketing

Media : Online Business

Published : 8 February 2017

www.seshegocrete.co.za



SESHEGO CRETE

Corporate Marketing Brand Development

A brick making firm showcasing products and services



We build
trust &
relation with
our clients.

Our Clients

Over 200+ companies have trusted us as their partner for growing the business together.

Touchsoft has managed to execute more-than 200 projects since inception and have left clients asking for more.

CLIENT STATEMENT



limpopo DMagic Nxumalo was very impressive interms of Thsivase Tea Estate and Limpopo Department of Agriculture websites development to meet the current standard look and feel, He was a great value add to our organization.

Mike Chauke - Seniior Manager GITO Agriculture

LIST OF CLIENTS

Herewith are few of our clients

- Limpopo Department of Agriculture.
- SITA
- ZAKHENI ICT
- ANGLO AMERICAN PLATINUM
- FARA
- JPS
- BUSHBUCKRIDGE TOURISM
- CCARDESSA (SADC)
- DEPARTMENT OF EDUCATION.
- JOMO SONO



It is with confidence that I recommend Touchsoft IT Solutions and believe it would be the successful asset to any project within your discretion. They deliver on time, professional work within the expected boundaries set. They go above and beyond expectations and always aim to please, making sure the work submitted is impressive to the client.

Collin Davids- CEO Zakheni ICT



They have responded efficiently to our changing needs and requirements and have been extremely helpful with advice, support and maintenance. We hope to continue working with them in the future."

Vanessa Khathwane - CEO Join Pipes Supply

Our Partners

← Partners





Get in Touch

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